Welcome to Geneva
For newly arrived migrants
THE COVID 19 PANDEMIC HAS FORCED MOST OF THE ORGANISATIONS REFERRED TO IN THIS BROCHURE TO ADAPT THE WAY IN WHICH THEY RECEIVE AND DEAL WITH THE PUBLIC.

For this reason, for the duration of the health crisis, we recommend that you find out about the practical arrangements for accessing services, by contacting the organisations concerned in advance.
If you are a newly-arrived migrant in our Canton, this brochure is meant for you. It presents in 11 thematic chapters all the basic information you will need to organise your daily life and enjoy a smooth installation process in the Canton of Geneva.

If you need more in-depth information, you can find it by consulting the linked documents and websites, as well as some specialized institutions mentioned in different parts of this brochure. In chapter 12 there is an index of all the basic information tools already created by the BIE, with indications for ordering, downloading, or consulting them online. In order to facilitate its use, this brochure will be available in the five most widely-spoken languages.
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01 ARRIVING IN GENEVA
01 ARRIVING IN GENEVA

There are 5 important steps that must be followed immediately upon arrival in the Canton of Geneva if you wish to stay here permanently or for a long time:

1. OBTAIN A RESIDENCE AND WORK PERMIT (MANDATORY)
   Citizens from the European Union meeting the necessary conditions for the obtention of a residence and/or work permit must report within 3 months of their arrival to:
   
   Office cantonal de la population et des migrations (OCPM)
   route de Chancy 88, 1213 Onex, Tram 14 bus stop "Bandol"
   https://www.ge.ch/organisation/office-cantonal-population-migrations

   Citizens from other countries (outside the European Union) meeting the necessary conditions must report to the OCPM within 14 days of their arrival.

2. ENROL YOUR CHILD AGED 4 OR MORE IN SCHOOL (MANDATORY)
   
   Direction générale de l’enseignement obligatoire du DIP – enseignement primaire
   chemin de l’Echo 5A, 1213 Onex, Tél. 022 327 04 00
   https://www.ge.ch/inscrire-mon-enfant-ecole-primaire

   You can place your children in a crèche (day nursery) up to the age of 3. Please contact the small child services (Service de la petite enfance) of your municipality of residence: http://www.acg.ch/?q=node/158. You will also find the contact details of the 45 Geneva municipalities in the last chapter of this brochure.

3. SUBSCRIBE TO A HEALTH-INSURANCE POLICY (MANDATORY)
   You must subscribe to a health-insurance policy immediately, but at the latest 3 months after your arrival in Switzerland (otherwise, an insurance company might be imposed upon you). Further information can be found at: https://www.ge.ch/affiliation-obligatoire-caisse-assurance-maladie
   or by contacting:

   Service de l’assurance-maladie
   route de Frontenex 62, 1207 Genève, Tél. 022 546 19 00, sam@etat.ge.ch
   www.ge.ch/organisation/service-assurance-maladie
01 ARRIVING IN GENEVA

4. TAKE A LIABILITY INSURANCE (MANDATORY FOR TENANTS)
ASSURANCE RESPONSABILITÉ CIVILE

Consult an insurance comparison website:

5. OPEN A BANK OR POSTAL ACCOUNT

Post (La Poste): https://www.postfinance.ch/fr/particuliers/produits.html
Banks: http://yellow.local.ch/fr/q/Gen%C3%A8ve/Banque.html

Translation services are available in case of need

Translation of official documents: www.ge.ch/trouver-traducteur-jure
Sign language interpretation: Procom (interprètes)
rue Caroline 7bis, 1003 Lausanne, Tél. 021 625 88 22
02 HOUSING

1. WHERE TO LOOK?

GENERAL PUBLIC

Internet: www.immostreet.ch/fr/, www.acheter-louer.ch
Media: "Immobilier" supplement in "Tribune de Genève" (Tuesdays),
GHI (Wednesdays), 022 and "Tout l’immobilier" (Mondays)

INTERNATIONAL CIVIL SERVANTS
Employees of international organizations, permanent missions, general
consulates, non-governmental organizations (NGO), associations, founda-
tions, or international sport federations can contact:

Centre d’Accueil - Genève Internationale (CAGI), route de Ferney 106, 1202 Genève
Tél. 022 546 14 17, www.cagi.ch/fr/logement/recherche-de-logement.php

STUDENTS

Université de Genève (bureau des logements)
rue des Battoirs 7, 1205 Genève, Tél. 022 379 77 20
www.unige.ch/batiment/division/service-batiments/prestations/loger/#51 and
Coopérative de logement pour personnes en formation (CIGUE): http://cigue.ch/

2. NECESSARY DOCUMENTS TO OBTAIN ACCOMODATION

Official certificate of residence / attestation de résidence,
to be obtained at:

Office cantonal de la population et des migrations, route de Chancy 88, 1213 Onex
https://ge.ch/ocpdemandeattestation_public/formulaire

Certificate of non-pursuit / attestation de non poursuite
to be obtained at:

Office des poursuites, rue du Stand 46, 1205 Genève, Tél. 022 388 90 90
https://www.ge.ch/poursuites-faillites
02 HOUSING

**Liability insurance / assurance responsabilité civile**
**Home-contents insurance / assurance ménage**
To be subscribed with an insurance company. You can compare insurance prices on:


More information on tenants' rights available at:

**Association Suisse des locataires (ASLOCA), rue du Lac 12, 1207 Genève**
Tél. 022 716 18 00, asloca.geneve@asloca.ch, www.asloca.ch

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3. PRACTICAL ISSUES AND RELATIONS WITH NEIGHBOURS

**GAS, ELECTRICITY, WATER, AND HEATING**
Generally, water and heating are included in the rent. Gas and electricity are directly paid by the tenant to:

**Services Industriels de Genève (SIG), Tél. 0844 800 802, www.sig-ge.ch/particuliers**

**WASTE SORTING AND RECYCLING**
In Switzerland, you must sort your recyclable waste (paper, glass, PET bottles, compostable organic waste, used batteries, aluminium, tin, etc.) from non-recyclable household waste. Your building caretaker (concierge) or real estate agent will indicate where to put your waste (containers inside your building or outside in your neighbourhood). You can contact the service voirie of your municipality to dispose of bulky items ([http://www.acg.ch/?q=node/158](http://www.acg.ch/?q=node/158) or contact details municipalities in the last chapter of this brochure)

**Example Ville de Genève:**

**Service Voirie, rue François-Dussaud 10, 1227 Les Acacias**
Tél. 022 418 42 00, vvp@ville-ge.ch

Bulky waste disposal service by prior appointment: Tél. 0800 22 42 22 and www.geneve.ch/fr/demarches/demander-debarras-objet-encombrant
More information about recycling available at:

Comment trier ses déchets: [https://www.ge.ch/comment-trier-ses-dechets](https://www.ge.ch/comment-trier-ses-dechets)
Info-Service, ch. de la Gravière 4, 1227 Les Acacias
info-service@etat.ge.ch, Tél. 022 546 76 00

TELEVISION AND RADIO
In Switzerland, you must pay for using television and radio.
Each household pays a compulsory annual fee.
For further details, go to: [www.serafe.ch/fr](http://www.serafe.ch/)

BUILDING CARETAKER (Concierge) - REAL ESTATE AGENT (Régie)
In case of need, for any breakdown or problem concerning the building,
the laundry room, household waste, or other issues, please contact your
caretaker or Régie.

NEIBOURHOOD NOISE
Excessive noise is prohibited in apartment buildings from 9.00 pm to 7 am.
More information on: [https://www.ge.ch/bruit-voisinage](https://www.ge.ch/bruit-voisinage)

MEDIATION
In the event of conflict with your caretaker or your neighbours,
you can contact:

Association genevoise pour la médiation de voisinage (AsMéd-GE)
av. des Cavaliers 7, 1224 Chêne-Bougeries, Tél. 022 321 11 55
[thursday from 6.30 pm to 8.30 pm, info-ge@mediation-de-voisinage.ch](mailto:info-ge@mediation-de-voisinage.ch)

Maison genevoise des Médiations, Tél. 022 320 59 94,
[monday, tuesday, wednesday and friday from 9.00 am to 2.00 pm, info@mgem.ch](mailto:info@mgem.ch)
03 HEALTH
03 HEALTH

1. GENERAL INFORMATION

The brochure "La santé à Genève. Guide pratique pour personnes migrantes", is available to download or order on: www.ge.ch/lc/publications-bie
You will also find it in some immigrant aid associations and at the reception desk of the Office cantonal de la population et des migrations (OCPM), route de Chancy 88, 1213 Onex

2. HEALTH INSURANCE

In Switzerland, every resident (including children) must be covered by (mandatory) basic health insurance, which reimburses most medical costs (doctors, medications, hospitalisation, etc.)
But some costs (dentistry, complementary medicine, some psychotherapies, private or semi-private hospitalisation, etc.) are only covered by (optional) complementary insurance, to be subscribed in addition to basic insurance.
You must contract basic health insurance immediately upon arrival in Switzerland, but at the latest 3 months after (otherwise, an insurance company will be imposed upon you). We recommend rapidly finding a family doctor (general practitioner) and a paediatrician (for your children), as waiting times can be lengthy. If you don't speak French, chose a family doctor who speaks your language www.amge.ch/medecins/annuaire-des-medecins.

3. SUBSIDIES

The State offers subsidies to help you pay your health insurance premiums if you fulfil certain conditions. For more details, consult www.ge.ch/informations-generales-subsidie-assurance-maladie
or contact:

Service de l’assurance-maladie, route de Frontenex 62, 1207 Genève
Tél. 022 546 19 00, sam@etat.ge.ch
www.ge.ch/organisation/service-assurance-maladie
The Bureau de l'intégration des étrangers (BIE) has published a brochure on existing services and job-search benefits:

**L’emploi à Genève - Guide pratique pour personnes migrantes**
Available to download or order on: www.ge.ch/lc/publications-bie

This brochure is also available in some immigrant aid associations and at the reception desk of the:

**Office cantonal de la population et des migrations (OCPM)**
route de Chancy 88, 1213 Onex, Tram 14 bus stop "Bandol"
www.ge.ch/organisation/office-cantonal-population-migrations-ocpm
05 STUDIES AND TRAINING
1. HIGHER EDUCATION

**Université de Genève**, rue du Général-Dufour 24, 1205 Genève, Tél. 022 379 71 11
Enrolment: www.unige.ch/admissions/sinscrire

**Haute Ecole Spécialisée de Suisse occidentale (HES-SO)**
chemin du Château-Bloch 10, 1219 Le Lignon, Tél. 022 388 65 00
www.hesge.ch/geneve/hes-so-geneve

2. RECOGNITION OF DEGREES, VALIDATION OF PRIOR EXPERIENCE, AND VOCATIONAL TRAINING

A mechanism for recognizing degrees and validating prior experience with certification has been established in many professions. In the Canton of Geneva, the competence centre is:

**Cité des Métiers du Grand Genève**
rue Prévost-Martin 6, 1205 Genève, Tél. 022 388 44 00
citedesmetiers@etat.ge.ch, http://www.citedesmetiers.ch/geneve
www.ge.ch/organisation/direction-generale-office-orientation-formation-professionnelle-continue

More information on degree recognition:

www.sbfi.admin.ch/sbfi/fr/home/formation/reconnaissance-de-diplomes-etrangers.html
06 SOCIAL INSURANCE SYSTEMS
06 SOCIAL INSURANCE SYSTEMS

For almost all social insurance schemes mentioned below, the responsible public office is:

Office cantonal des assurances sociales (OCAS), rue des Gares 12
1201 Genève, Tél. 022 327 27 27, www.ocas.ch

1. UNEMPLOYMENT INSURANCE / ASSURANCE CHÔMAGE

Every person who has worked in Switzerland and who, during that period, paid his/her contributions to the unemployment insurance scheme for at least 12 months within the last 2 years, can, if he/she fulfil the conditions, obtain an unemployment allowance, insofar as he/she reports rapidly and no more than one day after the end of the employment, to:

Office cantonal de l’emploi, rue des Gares 16, 1201 Genève
Tél. 022 546 36 66, info.oce@etat.ge.ch, www.ge.ch/organisation/office-cantonal-emploi

You can also receive advice from trade unions or specialized associations:

Communauté genevoise d’action syndicale (CGAS), rue des Terreaux-du-Temple 6
1201 Genève, Tél. 022 731 84 30, info@cgas.ch, www.cgas.ch/SPIP

Association de Défense des Chômeurs (ADC)
rue St. Laurent 8, 1207 Genève, Tél. 022 700 50 60, info@adc-ge.ch, http://adc-ge.ch

Le Trialogue, chemin du Dr. Jean-Louis Prévost 17, 1202 Genève, Tél. 022 340 64 80,
trialogue@infomaniak.ch, www.letrialogue.com

2. PENSION SCHEMES (AVS-LPP)

Every person must be registered with the "Old-age and survivors insurance scheme" (AVS) from the age of 17 for employees or from the age of 20 for persons without gainful employment. For employees, it is the Employer who must proceed with the registration, but persons without gainful employment must register themselves. This insurance entitles you to a pension allowance from the age of 64 (for women) or 65 (for men).

If you do not work, it is recommended that you register upon arrival, but the legislation provides for a delay of maximum 5 years to register by contacting the Caisse cantonale genevoise de compensation, at the OCAS (see address above)
3. ACCIDENT INSURANCE AND LOSS-OF-EARNINGS INSURANCE IN CASE OF OCCUPATIONAL OR NON-OCCUPATIONAL ACCIDENT
ASSURANCE ACCIDENT ET ASSURANCE PERTE DE GAIN EN CAS D'ACCIDENT
Every person who works at least 8 hours a week must be insured by his/her employer against occupational and non-occupational accidents. This insurance covers medical costs related to the potential consequences of accidents. Persons without gainful employment must take out accident insurance with their health insurance company.

The (mandatory) loss-of-earnings insurance in case of occupational or non-occupational accident contributes to compensating for loss of earnings for wage earners who have suffered an occupational or non-occupational accident, or are victim of occupational illness.

For more information, please consult the following document:

www.ahv-iv.ch/fr/Assurances-sociales/Assurance-accidents-AA

4. LOSS-OF-EARNINGS INSURANCE IN CASE OF ILLNESS
ASSURANCE PERTE DE GAIN EN CAS DE MALADIE
This insurance (which is not mandatory but is included in most collective labour agreements) can guarantee an entitlement to 80% of your wages for a maximum period of 720 days.

For more details, consult OCAS: www.ucas.ch
5. DISABILITY INSURANCE / ASSURANCE INVALIDITÉ - AI
In case of permanent incapacity, whether partial or total, because of an accident or an illness, every person is entitled to disability insurance allowances if he/she fulfils the following conditions: 1) the person resides in the Canton of Geneva and has resided in Switzerland for at least 5 years, 2) he/she has paid his/her AI contributions during at least one year, and 3) the injury or damage to his/her health has occurred in Switzerland.

For more information, please consult: l'OCAS: www.ucas.ch

6. MATERNITY INSURANCE / ASSURANCE MATERNITÉ
All women, whether employed, self-employed (wage-earners or not), or unemployed, are entitled to a 16-week maternity leave, paid at least 80% of their income. Consult the OCAS or the following links:

www.informaternite.ch/fr_faq
www.bsv.admin.ch/bsv/fr/home/assurances-sociales/eo-msv/grundlagen-und-gesetze/mutterschaft.html

7. FAMILY ALLOWANCES / ALLOCATIONS FAMILIALES
Family allowances are for the (legitimate, natural or adopted) children of employed, self-employed, or unemployed persons, or of their spouses or registered partners according to Swiss federal law. These children are entitled to only one family allowance, which may not be combined with other legal allowances of the same type for the same child. To know more about the conditions and procedures to obtain this allowance, please contact the OCAS:

https://www.ucas.ch/demarches-et-formulaires/demande-dallocations-familiales-salaries
www.ucas.ch/demarches-et-formulaires/demande-dallocations-familiales-independants
https://www.ucas.ch/af
07 SOCIAL ASSISTANCE
1. GENERAL INFORMATION
The Canton of Geneva is responsible for all public social and financial assistance, which is managed by:

_Hospice général_, cours de Rive 12, 1204 Genève, Tél. 022 420 52 00
from 8.00 am to 12.30 pm and from 1.30 pm to 5.30 pm www.hospicegeneral.ch

Some municipalities provide information in different languages for migrants and can offer one-time financial assistance in various areas. Contact your municipality of residence: [http://www.acg.ch/?q=node/158](http://www.acg.ch/?q=node/158) or find the contact details for the 45 Geneva municipalities in the last chapter of this brochure.

2. ADDITIONAL BENEFITS / PRESTATIONS COMPLÉMENTAIRES
Subject to conditions, some categories of the residing population are entitled to additional benefits. For more information:

_Service des prestations complémentaires (SPC)_ route de Chêne 54,
1208 Genève, Tél. 022 546 16 00, www.ge.ch/prestations-complementaires-avs/ai

3. HOUSING ALLOWANCE / ALLOCATION DE LOGEMENT
The housing allowance is an individualized financial assistance for tenants whose rent is too high in relation to their income and fortune. To know more about the conditions and application procedures for this allowance, please contact Département du territoire (DT):

[www.ge.ch/allocation-logement](http://www.ge.ch/allocation-logement)

4. ASSISTANCE OFFERED BY PRIVATE NOT-FOR-PROFIT INSTITUTIONS
Cheaper food and clothing, debt relief assistance, advice and information on social allowances (housing, health insurance):

_Centre Social Protestant_, rue du Village-Suisse 14, 1205 Genève,
Tél. 022 807 07 00, https://csp.ch/geneve
_Bureau Central d’Aide Sociale_, place de la Taconnerie 3, 1204 Genève
Tél. 022 310 20 55, www.bcas.ch
1. GETTING AROUND GENEVA

WALKING
Maps of the Canton, with itineraries and walking routes are available at:

Espace Ville de Genève, boulevard Carl-Vogt 2, 1205 Genève, Tél. 022 418 99 00
Genève Terroir online map, ww.geneveterroir.ch/fr/map?

BUS, TRAMWAY AND MOUETTES (FERRIES)
Practical information (schedules, itineraries, passes, etc.) is available on
www.tpg.ch and www.unireso.com as well as on
the smartphone app tpgPreview

Maps and other practical information on the transport network are available
at the Transports publics genevois (TPG) counters:

TPG agence Rive, rond-point de Rive, 1204 Genève
TPG agence Gare Cornavin, place de Montbrillant, 1201 Genève
TPG agence Bachet, route de la Chapelle 1, 1212 Grand Lancy

CYCLING
Geneva’s network of cycling tracks covers the whole Canton.
Maps of the network of cycling routes are available in Pdf format:
The free smartphone app Geovelo provides you with a route calculator
and a navigation service in real time on the Geneva regional network
of cycling routes.

BY CAR

www.ch.ch/fr/voitures-et-autres-vehicules

To be allowed to drive in Geneva, you will have to exchange your national
driving licence for a Swiss driving licence within one year of your arrival in
the territory, at:

Office cantonal des véhicules, rte de Veyrier 86, 1227 Carouge, Tél. 022 388 30 30,
www.ge.ch/echanger-son-permis-conduire-etranger
To drive a car in Geneva, you do not have to own your vehicle. You can also join a car-sharing cooperative, or practice carpooling.

**Car-sharing possibilities** (cooperative-owned vehicles): www.mobility.ch/fr

**Carpooling possibilities**: www.e-covoiturage.ch ou www.2em.ch

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### 2. GETTING AROUND SWITZERLAND

#### BY TRAIN

**Gare de Genève-Cornavin**, place de Cornavin, 1201 Genève

www.cff.ch/abonnements-et-billets/abonnements.html

Smartphone **app Mobile CFF**

#### BY COACH

**Gare routière**, place Dorcière, 1201 Genève, Tél. 0900 320 230

#### BY CAR

A yearly toll sticker ("vignette") is mandatory to drive on Swiss motorways:

www.ch.ch/fr/vignette-autoroutiere

#### BY PLANE

**Aéroport international de Genève**, route de l'Aéroport 21, 1215 Le Grand-Saconnex

Tél. 022 717 71 11, www.gva.ch

#### BY BIKE

**Swiss network of cycling routes and tracks**: www.veloland.ch/fr/suisse-a-velo.html

#### WALKING

**Swiss network of waymarked hiking trails**: www.schweizmobil.ch/fr/suisse-a-pied.html
As a resident in the Canton of Geneva, you can take part in many different citizenship, social, political, cultural, sport, or religious activities.

1. PARTICIPATING TO ASSOCIATIONS, CLUBS AND GROUPS
There are all sorts of groupings: community associations around national or ethnic origin, sport, music, dance, or writing clubs or associations, etc. You will find below some lists to start with.

https://mia-ge.ch/la-fea

You can also create an association. Information and advice towards the creation of associations:

Fédération Maison Kultura: Tél. 022 340 71 11, kultura@kultura.ch
CAGI: www.cagi.ch/fr/service-ong/creation-transfert/creation-d-une-association.php

2. HELPING / VOLUNTEERING
You can perform volunteer work in an association or other structure, in particular by contacting the following organisations:

Plateforme genevoise du bénévolat: http://genevebenevolat.ch/#
Croix-Rouge: https://www.croix-rouge-ge.ch/benevolat/devenir-benevole
Centre genevois du volontariat: www.volontariat-ge.org
Caritas: www.caritasge.ch/caritasge/nos-activites/benevolat
3. SHARING
You can also exchange objects or services by contacting:

SEL (Système d’Echange Local) du Lac: http://seldulac.ch
Troc-Temps: https://a50plus.ch/categorie-produit/rubrique-10-services/troc-temps/

4. VOLUNTEERING IN MUNICIPALITIES, COMMUNITY CENTRES
OR RECREATIONAL CENTRES
Feel free to volunteer with organizations in your municipality or neighbourhood: community centres (Maisons de quartier) or recreational centres.

Maisons de quartier ou centres de loisirs: https://fclr.ch/membres/

5. JOINING COMMUNITY EVENTS
Participate to the organisation of community or neighbourhood events: La Ville est à Vous or la Fête des Voisins, for example, in the Ville de Genève or your municipality of residence.

Once a year: La ville est à vous (The city is yours!) occupies the street of one neighbourhood for a week-end: www.ville-ge.ch/lavilleestavous
La Fête des voisins (The neighbours’s party) aims once a year to strengthen neighbourly relationships in apartment buildings: www.ville-ge.ch/immeublesenfete/home.html

6. VOTING
If you are 18 or over and have been residing in Switzerland for 8 years or more, you can participate in referendums and elections in your municipality of residence. You can elect its members of parliament (Conseil municipal) or its government (Conseil administratif or Mayor and deputy mayors) and participate in municipal electoral consultations. Get more information from your municipality or from:

Service des votations et élections, Tél. 022 546 52 00, elections-votations@etat.ge.ch
7. POLITICAL LIFE
Whatever your nationality, you may be active in a political party or in political citizens' associations who present lists of candidates for municipal elections, as well as in the committees or thematic working groups of these parties (on culture, social issues, migration, human rights, security, economy, etc.)

Parties represented at the Grand Conseil (Cantonal parliament)
http://ge.ch/grandconseil/gc/partis

8. RELIGION
You will find in Geneva many active religious or spiritual communities.

Centre intercantonale d'information sur les croyances: http://info-religions-geneve.ch
1. CULTURAL ACTIVITIES
The Canton of Geneva enjoys a very rich cultural life. Generally, municipalities are in charge of cultural institutions and activities. The Ville de Genève, as the biggest municipality of the Canton, hosts most major cultural institutions (concert halls, theatres, museums, etc.). To get acquainted with the cultural events linked to contemporary art, movies, dance, theatre, music and photography, please consult:

Ville de Genève: www.ville-geneve.ch/themes/culture

Some other municipalities also have theatres (for example Carouge), concert halls (Meyrin, Onex, etc.), museums, or organize cultural events. Get information from your municipality of residence:

http://www.acg.ch/?q=node/158 or find contact details of the 45 Geneva municipalities in the last chapter of this brochure.

2. CULTURAL AGENDAS
You will find information on current or future cultural events on different online cultural agendas:

www.ville-geneve.ch/foire-geneve/agenda-animations-evenements
www.tempslibre.ch
www.leprogramme.ch
www.darksite.ch
11 LEISURE

Generally, municipalities are in charge of sport facilities, toy lending libraries, and children's playgrounds. They also have recreational and community centres:

https://fclr.ch/membres/

Recreational areas in the Ville de Genève:

Parks: www.ville-geneve.ch/themes/environnement-urbain-espaces-verts
Beaches and baths on the left bank (rive gauche): www.cheetah-babyplage.ch
and www.geneve-plage.ch
Beaches and baths on the right bank (rive droite): www.bains-des-paquis.ch

In your municipality of residence:

http://www.acg.ch/?q=node/158 ou coordonnées à la fin de cette brochure

1. VISITS AND WALKS
Many visits and discovery walks are offered in the Canton:

Cultural trails: www.geneve.ch/fr/faire-geneve/promenades/sentiers-culturels
10 thematic walks: https://www.geneve.ch/fr/faire-geneve/promenades
Cultural guides: www.geneve-escapade.ch/fr, Tél. 022 772 05 02
Tourist Office: www.geneve.com/fr/
11 LEISURE

2. SPORTS
Sport facilities and activities in the Ville de Genève:

www.ville-geneve.ch/themes/sport


Urban sports:
www.geneve.ch/fr/themes/sport/pratique-libre-jeunes

Sport facilities and activities in your municipality of residence:

http://www.acg.ch/?q=node/158 or contact details of the 45 Geneva municipalities in the last chapter of this brochure.

3. FREE WI-FI
Free Internet access is available in public places in the Ville de Genève (parks, libraries, community halls or sport centres):

www.ville-geneve.ch/themes/environnement-urbain-espaces-verts/acces/connecter

4. FREE OR REDUCED-PRICE CULTURAL EVENTS FOR LOW-INCOME PERSONS
Most cultural events in the Ville de Genève are free of charge. Visits to the museums are also free of charge, except for temporary exhibits.

www.ville-geneve.ch/themes/culture/culture-toutes

5. BENEFITS AND DISCOUNTS FOR YOUTH AND FAMILIES

Jeune public et carte 20ans20francs (Discounts for youth):
http://www.ville-geneve.ch/themes/culture/culture-toutes/jeunes-familles/

Carte Gigogne (Discounts for families): www.ge.ch/gigogne
11 LEISURE

6. PEOPLE WITH DISABILITIES

https://culture-accessible.ch/
www.handisport-ge.ch

7. SENIORS (ELDERLY)

www.ville-geneve.ch/themes/culture/culture-toutes/seniors
https://www.geneve.ch/fr/themes/social/politique-sociale-proxime/publics/seniors
www.hospicegeneral.ch/fr/seniors
https://www.geneve.ch/fr/public/seniors/profiter-temps-libre
12 PUBLICATIONS, WEBSITES AND OTHER BIE BASIC INFORMATION RESOURCES

1. PUBLICATIONS
Available to download or order:

www.ge.ch/lc/publications-bie
L’emploi à Genève
Guide pratique pour personnes migrantes
(Only in French)

Lieux d’accueil, de socialisation et d’intégration pour parents et enfants en âge préscolaire (0 à 4 ans)
à l’usage des familles migrantes

(Only in French)
Permis C

Mode d'emploi
(Only in French)

Conseil conjugal,
médiation familiale,
thérapie de famille,
conseil parental
pour familles migrantes

(Only in French)
Exigences linguistiques et attestations de niveau de français pour la population étrangère résidente : titulaires de permis B, C et personnes en procédure de naturalisation

(Only in French)

Engagement facilité des titulaires d’un permis N, F ou B réfugié

Mode d’emploi pour les employeurs

(Only in French)
2. WEBSITES

WELCOME TO GENEVA
Web pages for newly arrived migrants (FR, EN, ES, IT, POR)
www.ge.ch/en/welcome-geneva

MULTILINGUAL ONLINE MAP FOR NEWCOMERS
Living in Geneva, practical addresses (FR, EN, ES, IT, POR)
www.ge.ch/informations-conseils-personnes-nouvellement-arrivees
-geneve/vivre-geneve-carte-multilingue-ligne-personnes-migrantes
-nouvellement-arrivees

FRANÇAIS & INTÉGRATION - Apprendre le français à Genève
Online directory of not-for-profit French classes
(FR, DE, EN, ES, IT, POR)
www.languesetintegration.ch/en/

3. OTHER RESOURCES

INFORMATION AND GUIDANCE SERVICE OF THE BUREAU DE
L’INTÉGRATION DES ÉTRANGERS (BIE)
For migrant persons living in the canton of Geneva
www.ge.ch/informations-conseils-personnes-nouvellement-arrivees
-geneve/permanence-information-orientation-du-bie
13 CONTACT DETAILS OF THE MUNICIPALITIES

Aire-la-Ville, Rue du Vieux-Four 50, 1288 Aire-la-Ville
022 757 48 29, www aire-la-ville.ch

Anières, Route de la Côte d’Or 1
1247 Anières, 022 751 11 45
www anieres.ch

Avully, Chemin des Tanquons 40, 1237 Avully
022 756 92 50, www avully.ch

Avusy, Route du Creux-du-Loup 42
1285 Athenaz (Avusy), 022 756 90 60, www avusy.ch

Bardonex, Route de Cugny 99
(Commanderie), 1257 Compesières
022 721 02 20, www bardonnex.ch

Bellevue, Route de Lausanne 329
1293 Bellevue, 022 959 88 20
www mairie-bellevue.ch

Ville de Bernex, Rue de Bernex 311
1233 Bernex, 022 850 92 92
www bernex.ch

Ville de Carouge, Place du Marché 14 (Mairie), 1227 Carouge
022 307 89 87, www carouge.ch

Cartigny, Chemin de la Bergerie 18
1236 Cartigny, 022 756 12 77
www cartigny.ch

Céligny, Route de Crans 1
1298 Céligny, 022 776 21 26
www celigny.ch

Chancy, Route de Valleiry 4
1284 Chancy, 022 756 90 50
www chancy.ch

Ville de Chêne-Bougeries, Route de Chêne 136
1224 Chêne-Bougeries, 022 869 17 17
www chene-bougeries.ch

Chêne-Bourg, Avenue Petit-Senn 46
c.p. 148, 1225 Chêne-Bourg
022 869 41 10, www chene-bourg.ch

Choulex, Chemin des Briffods 13, 1244
Choulex, 022 750 00 02, www choulex.ch

Collex-Bossy, Route de Collex 199
1239 Collex-Bossy, 022 959 77 00
www collex-bossy.ch

Collonge-Bellerive, Chemin du Château-de-Bellerive 1
1245 Collonge-Bellerive
022 722 11 50
www collonge-bellerive.ch

Cologny, Route de la Capite 24
1223 Cologny, 022 737 49 49
www cologny.ch

Confignon, Promenade des Rêveries 2
1232 Confignon, 022 850 93 93
www confignon.ch

Corsier, Route du Lac 70
1246 Corsier, 022 751 90 60
www corsier.ch

Dardagny, Route du Mandement 520
1283 Dardagny, 022 754 12 30
www dardagny.ch

Ville de Genève,
Point info Servette, rue Hoffmann 8, 1202
Genève, Tel. 0800 44 77 00 (n° gratuit)
Point info Plainpalais rue Dancet, 22. 1205
Genève Tél. 0800 44 77 00 (n° gratuit)
The updated electronic version of this brochure is available to download on the BIE’s website: www.ge.ch/lc/publications-bie

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