Service of the commercial police and the fight against undeclared work

TAXIS / TRANSPORTATION CARS WITH DRIVERS INFORMATION TO PASSENGERS

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Texte français au recto

Applicable Law:

Law on Taxis and transportation cars with drivers of 28 January 2022 (LTVTC – H 1 31), and Implementing Regulation of 19 October 2022 (RTVTC – H 1 31.01)

Safety Prescriptions

- To show professional card upon request
- To accept all usual means of payment
- To issue a full receipt (paper / digital)
- To be courteous
- To provide reasonable assistance to customers
- Smoking is prohibited in the vehicles
- Obligation to fasten seat belts
- Obligation to provide child seat
- To provide reasonable assistance to customers

Duties Common to All Chauffeurs

Specific to Taxis Turn on the hour meter for all rides

- Use of specific bus lanes
- Taximeter activated at the start of the trip or on arrival at call location
- Obligation to accept all ridesRegulated fares as listed below

- Specific to transportation cars with drivers
- Ride by prior booking onlyPrior agreement on price
- Prohibition to use bus lanes
- Regulated Fares (taxis)

Free upon pickup

- Luggage of less than 5 kg
- Assistance dogs
- Devices for the elderly or disabled

Fares Flat rate **PICKUP** 6.30 fr. Flat rate (incl. all taxes and LIEBLIN. extra charges) from and to 7.80 fr. Pickup Airport (see map): within Airport Aéroport « boundaries Area adjacent to Internationa international de Genève Airport of Geneva FARE I: 3.20 fr. (zone A): max. 25 fr. /km Mon-Fri 6:31 - 20:29. Zone A Sat 6:31 - 17:59 International organisations 25 fr. area (zone B): max. 35 fr. Zone B FARE II: 3.80 fr. 35 fr. /km City Centre / Right bank Mon-Fri 20:30 - 6:30. (zone C): max. 50 fr. Zone Sat 18:00 - 6:30. Sun & public holidays, 50 fr. City Centre / Left bank more than 3 persons, (zone D): max. 60 fr. rides from or to Céligny or out of Geneva Canton Extra charges: Ride fare = maximum flat Max 1.50 fr. per luggage of rate or hour meter fare if 5 to 30 kg, per pair of skis or per lower Max 3.00 fr. per luggage of Onex over 30 kg

Claims

Any breaches of the law can be reported to the Service of the commercial police and the fight against undeclared work / Service de police du commerce et de lutte contre le travail au noir (PCTN), pctn@etat.ge.ch or by letter sent to 1, rue de Bandol, 1213 Onex. Anonymous reports shall not be considered.