

Introductory information

WHO?

All adults aged over 18.

WHAT IS ITS PURPOSE?

When you arrive, you will receive basic information to help you find your feet in the Canton of Geneva and find out about your new environment.

HELP AVAILABLE

1 Group introductory information meetings

You will take part in a number of group meetings in your language of origin and receive essential information regarding:

- your rights and obligations,
- the integration schemes available,
- customs and practices of the host country,
- organisations and associations that are there to assist you,
- social life,
- budget and administrative management,
- health care,
- education,
- employment,
- computerised communication tools.

2 Support in your language of origin

During your first few months in the Canton of Geneva, you will be supported by cultural mediation specialists who speak your own language. Working closely with Hospice général (the Public Assistance Office), they will arrange visits and send you all relevant information on institutions and locations that are important for you to become integrated, such as:

- Office cantonal de la population et des migrations - OCPM (Cantonal Office for Population & Migration),
- the hospital,
- legal advice services,
- training centres,
- cultural and sports amenities.

3 The “Bonjour Genève” (“Hello Geneva”) online information platform

The “Bonjour Genève” (<https://bonjourgeneve.ch/>) website contains:

- useful information and addresses for living in the Canton of Geneva,
- basic information available in your own language,
- festive, cultural and sports events arranged for you.

GOOD TO KNOW

Where necessary, interpreters speaking your own language can assist you at workshops and interviews.

At any time, you can contact **Unité actions intégration** (the Integration Initiatives Team) of Hospice général (the Public Assistance Office) (rue Jean-Charles Amat 28 – T +41 22 420 59 15) or your social worker if you need further information.